

5 things to do when you hear a flood alert



At Co-op Insurance, we don't just protect the communities affected by floods - we're part of them.

So when we hear a local flood warning, we know that our local colleagues, customers and members will be affected. And that's why we're here to help.

We've put together a few things to think about if you're at risk of flooding, with one very easy way to remember them: just think 'WATER'.



W is for warm clothing:

Prepare a flood preparation kit and add waterproofs, wellies, blankets, and more, so you can stay cosy when the weather's bad.

A is for all-important documents

Bag them up and keep them upstairs or up high.

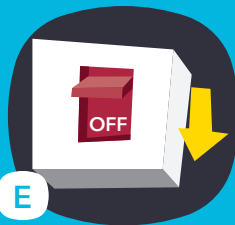


T is for treasures

Move all your valuables and sentimental items to safety - upstairs is usually best.

E is for electricity

Turn off your leccy, gas and water supplies if necessary.



R is for ring your insurer

If your home is flooded, ring your insurer as soon as you can. If you're with Co-op Insurance, we'll be here to help 24/7 to get your claims and repairs started quickly.

For more handy information, visit

coop.co.uk/flood

And if you need us for anything else, you know where we are.

Because your flood isn't just your problem.

If you're with Co-op Insurance and affected by floods, our claims line is open 24/7: 0345 999 8888



Calls may be monitored or recorded for security and training purposes. Calling us on an 03 number will cost no more than a call to an 01 or 02 number, irrespective of whether you call from a landline or mobile. If you have 'inclusive minutes' with your package these calls are normally included, however you may wish to check with your service provider.

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